

Among PU machinery and plant manufacturers, the Hennecke GROUP enjoys worldwide reputation as being the company with the broadest product range and highest quality. Our expertise and equipment portfolio covers virtually all fields of PU applications. For more than 75 years, Hennecke has been driving innovation in PU technologies that have gained worldwide acceptance and acclaim - in close cooperation with polyurethane processors around the globe.

For the North American territory we are looking for

Senior Field Service Technician

Main responsibilities include:

- Use of mechanical and electrical experience to repair customer's machines
- Perform troubleshooting of control components (Siemens and/or Allen-Bradley)
- Repair or replace components to bring machine back to operating standards at customer site
- Installation, training, and commissioning of new customer machines
- Communicate with customers to address technical questions, service and parts
- Remote support for customers by PC, phone, or virtual reality glasses
- Work on internal projects such as machine rebuilds and laboratory trials
- Create and submit Field Service Reports for customer visits
- Evaluate and suggest aftermarket changes to help customers
- Work with engineers to develop machine corrections and repairs as needed

Requirements

- Associate's degree in a technical discipline or an equivalent combination of experience and education required
- Three to five years experience working as a field technician required
- Experience with capital equipment installation, startup, and service is preferred
- Understanding of electrical, pneumatics, hydraulics, and machine controls
- Excellent verbal and written communication skills
- Ability to complete assigned tasks in the allotted time
- Ability to think methodically, prioritize and follow up on multiple tasks and technical assignments
- Ability to develop strong relationships with customers
- Up to 75% domestic travel to customer sites
- Must be available to work and/or travel on weekends

Benefits:

- Competitive salary commensurate with qualifications and experience.
- Comprehensive benefits include medical, dental and vision insurance, 401(k) with Company Match, Life, AD&D, LTD and STD insurance.
- PTO and Holiday Programs
- Professional development/training including tuition reimbursement
- Flexible hours
- Being part of a great team and dynamic work environment

Here's YOUR opportunity to capitalize on a genuine career opportunity! If you are a motivated, high energy individual who is looking to take the next step in their career, apply now! Feel free to use our online application:

<http://www.hennecke.com/us/company/career/application>

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